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AGENCY CONTACT MEMORANDUM

To: Agency Contacts

From: J. David Kincaid, Change Manager

Date: Jan. 5, 2010

Subject: Entrust PKI Upgrade and Migration

Commonwealth Office of Technology will perform a necessary upgrade and migration of the Entrust Public Key Infrastructure (PKI) beginning Jan. 11, 2010. This upgrade will be performed in phases.

During the first phase, the upgrade/migration procedure will be tested in a lab environment. That process will begin Jan. 11 and should be completed Jan. 15. The outcome of that procedure will determine when the upgrade/migration will be performed for the production Entrust PKI.

COT's Enterprise Services Team will upgrade the Entrust PKI to Security Manager 7.1 SP3 coupled with ADAM Directory Services. This project involves virtualization of the Entrust PKI and moving the Entrust PKI to a network segment that is more secure, convenient and accessible for COT customers.

Performing the upgrade/migration for the production environment will involve short time periods during which emails may not be encrypted or decrypted and new users cannot be added to the Entrust PKI until the project is complete.

Please feel free to contact me at (502) 564-8181 or via e-mail (david.kincaid@ky.gov) should you have any questions. Commonwealth Office of Technology appreciates your cooperation and understanding.